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**Mrs. Susanne Neeb**  
**Neeb Consulting**  
**Am Stuckertsgraben 1**  
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Dear Mrs. Neeb,

Herewith I would like to thank you for your excellent work during our company workshop which took place from December 11<sup>th</sup> till December 13<sup>th</sup> 2003.

You managed to involve and motivate 10 Italian people and in spite of the fact that the workshop was conducted in English -some of the participants are not fluent in this language and you don't speak Italian-, your way of presenting the subjects was so professional and persuasive that the message clearly came across and was understood by all the participants.

This workshop gave our managers the opportunity to gain insights in the peculiarities of their personal behaviours and enabled them to open their minds to new objectives in their work. This was the basis for them to set their personal objectives for the bonus for the year 2004. I am certain it will long remain in our minds as an event which brought the management team even closer together in our aim to achieve our goals.

I would personally like to thank you again for making this workshop a success and I am looking forward to working with you again in the near future.

Best regards

Olaf Gerd Schreyer  
Managing Director



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